

## Information for Members of C&SW at the Nov 21<sup>st</sup> 2018 AGM

### C&SW Changes

David back from Gibraltar permanently  
Angela to remain Dep CEO  
C&SW considering becoming a Charity  
Trustee/SMT split

### **2018 activities/gains/member offerings**

#### New members

Over the course of the year we continue to welcome new joiners

- Dom Care
- Nursing
- Res Care
- Supported Living
- LiveIn Care
- Non-Regulated Care

#### New Commercial Partners (6)

- Royds With King (legal)
- South West Agencies (procurement)
- Altura Learning (training)
- Cabot Training
- Nourish Care (IT support)
- Marr Procurement (utility and products)

#### To join (10)

- Barclays
- Christies
- Towergate
- Citation
- Care Planner
- Nurseline Healthcare
- Thomas Wescott
- Power Direct
- Electronic MAR
- Oomph Wellness!

#### ISR's

Reminder of this product from C&SW for providers to use as a pre CQC inspection model to help you meet all the necessary Good or Outstanding categories or post an inspection if ratings drop to Requires Improvement or Inadequate

#### Training Arm

Model now in place to make it possible for providers to create their own LNA (learning needs analysis), book training, share with other providers training numbers and for C&SW to source training providers to work on site for grps of providers

#### Newsletter

Now in its prime and bringing more members to C&SW monthly. Still developing and more successful C&SW product for members to use to put info in ---- bi-monthly ---- get info articles to Barbara Harris asap for newsletter in December/Jan 2018/19

#### 2018 Awards

- Categories --- 22 ---- nominations 160
- Awards Ceremony --- **400 guests**
- Venue – Ashton Gate Stadium
- VIP Rudolph Walker (AKA Patrick Troy in EastEnders) and Laura Rawlings (BBC Radio Bristol 4 to 6pm show)

### Spring Conference 2018

- Date: June 20<sup>th</sup>
- Venue: Ashton Gate
- Focus Social Care ----- Staying Alive (coping with BREXIT and all else)
- 150 delegates
- 20 Exhibitors
- Speakers: Martin Green, Mei-Ling Huang, Deborah Ivanova, Mick Feather

### 2019 Activities

- General Mtgs x 4 -- list of dates and subjects on web site
- Workshops x 2/3 subject matter TBC
- RM Networks x 3/4 per each LA's – contact Mik
- Newsletters x 5/6 per year info/articles to Barbara
- Continued web site development & growth
- Social media growth (Twitter, Facebook & LinkedIn)
- Working to bring to membership Personal Assistants
- Conference May 15<sup>th</sup> "Victory over all things Technical"
- Awards Nomination launch Jan 2019 Ceremony October 3<sup>rd</sup>

### Thanks

- The C&SW Brd for support to DS re Gib contract
- Angela for agreeing to continue in Dep CEO role
- Len for his support and chairing role
- Sam for her vice chair role + new role as secretary + note taking at the Brd
- Marilyn for the years she has been secretary
- Richard for his treasurer support
- Mik Alban DD for his sterling work across the year
- Barbara Harris for newsletter input, marketing & Gen mtg management
- Laura Stutter and Windmill Care for their financial management work



David Smallacombe  
CEO Care and Support West  
November 3<sup>rd</sup> 2018